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¹ Professional Practice Office (PPO) - Family of Definitions (Draft for Discussion at IPPC) October 7, 2002

² American Medical Directors Association (AMDA). 2002. *We Care: Tools for Providers and Staff to Implement Clinical Practice Guidelines*. USA: American Medical Directors Association

³ Registered Nurses Association of Ontario (RNAO). 2004. *Best Practice Workshop Workbook*. Toronto, Canada: Registered Nurses Association of Ontario