

## **“Navigating the Organization” - VIHA Resource List**



**Please note that URLs with the format - <http://intranet...> are only accessible through the VIHA-SI Intranet.**

### ***For overall project support:***

Practice Consultants, Professional Practice Office <http://ppo.viha.ca/people.htm>

Nursing: Carol Anthony [carol.anthony@caphealth.org](mailto:carol.anthony@caphealth.org) and Marilynne Convey (250) 544-2524, [marilynne.convey@caphealth.org](mailto:marilynne.convey@caphealth.org)

Allied Health: Mary Jackson, (250) 544-2557, [mary.jackson@caphealth.org](mailto:mary.jackson@caphealth.org)

### ***For clinical education support (needs assessment, planning, delivery):***

Global Clinical Resource Nurses: Irene Harris (250) 544-2516,

[irene.harris@caphealth.org](mailto:irene.harris@caphealth.org) and Beth Bourke (250) 370-8765, [beth.bourke@caphealth.org](mailto:beth.bourke@caphealth.org)

The Global CRNs can provide you with contact information for VIHA Clinical Nurse Educators, Clinical Nurse Specialists and Allied Health Educators.

### ***For corporate knowledge and resource information***

Who we are: Leadership, Vision, Mission & Values

[http://www.viha.ca/who\\_we\\_are/index.htm](http://www.viha.ca/who_we_are/index.htm)

VIHA Executive organizational chart [http://www.viha.ca/pdf/org\\_executive.pdf](http://www.viha.ca/pdf/org_executive.pdf)

VIHA Portfolios organizational charts [http://www.viha.ca/pdf/org\\_portfolios.pdf](http://www.viha.ca/pdf/org_portfolios.pdf)

Director and Manager listing [http://intranet.viha.ca/senior\\_staff/index.htm](http://intranet.viha.ca/senior_staff/index.htm)

VIHA - South Island Spending Authorities <http://intranet.viha.ca/finance/sa.htm>

Quality Council Structure

[http://intranet.viha.ca/quality\\_improvement/pdf\\_documents/viha\\_quality\\_council\\_structure.pdf](http://intranet.viha.ca/quality_improvement/pdf_documents/viha_quality_council_structure.pdf)

Professional Practice Structure

[http://intranet.viha.ca/quality\\_improvement/pdf\\_documents/viha\\_professional\\_practice\\_structure.pdf](http://intranet.viha.ca/quality_improvement/pdf_documents/viha_professional_practice_structure.pdf)

***For reference material:***

***VIHA Library Services Internet Website***

<http://www.viha.ca/library/>

Central/North Island Library Services [tracy.havlin@cvihr.bc.ca](mailto:tracy.havlin@cvihr.bc.ca) (250) 755-7691 ext. 3058

South Island Library Services <http://www.viha.ca/library/south/requests.htm>

Royal Jubilee Hospital (250) 370-8612

Victoria General Hospital (250) 727-4204

***For project management information and internal support:***

Quality Improvement Project Management page:

[http://intranet.viha.ca/quality\\_improvement/project\\_management.htm](http://intranet.viha.ca/quality_improvement/project_management.htm)

Internal Supports page:

[http://intranet.viha.ca/quality\\_improvement/internal\\_support.htm#top](http://intranet.viha.ca/quality_improvement/internal_support.htm#top)

Quality Improvement Tools

[http://intranet.viha.ca/quality\\_improvement/tools.htm](http://intranet.viha.ca/quality_improvement/tools.htm)

***For assistance with evaluation:***

Performance Monitoring and Improvement Unit

Donna Conway, Regional Manager (250) 385-7902 [dconway@caphealth.org](mailto:dconway@caphealth.org)

The Quality Improvement website: [http://intranet.viha.ca/quality\\_improvement/](http://intranet.viha.ca/quality_improvement/)

***For assistance with quality improvement or assurance initiatives, evaluation, or medical clinical or interdisciplinary guidelines:***

Clinical Quality Improvement Program (CQIP)

Sue Dean (250) 380-8111 Local 2850 [sdean@caphealth.org](mailto:sdean@caphealth.org)

***For assistance with research and ethical issues:***

**VIHA Research Review and Ethical Approval Office – Mailing Address:**

VIHA Research Review and Ethical Approval Office

c/o Ms. Veronica Morris

Room 116, Begbie Hall

1952 Bay Street, Victoria, BC V8R 1J8

Telephone: (250) 370-8174

Fax: (250) 370-8750

Street address: 2101 Richmond Avenue, Victoria, BC V8R 4R7 (Room 116 Begbie Hall)

***For Regional Ethics Committee or questions regarding ethical issues in Residential/Long-Term Care, Community Health, Pediatric or Acute Care***

Contact Veronica Morris (250) 370-8174, [veronica.morris@caphealth.org](mailto:veronica.morris@caphealth.org)

***For assistance with Freedom of Information (FOI) or client privacy concerns:***

Regional Information and Privacy Office

Cathy Yaskow (250) 370-8686, [cathy.yaskow@caphealth.org](mailto:cathy.yaskow@caphealth.org) and Lori Bird (250) 370-8043, [lori.bird@caphealth.org](mailto:lori.bird@caphealth.org)

***For change and transition management and team development support:***

Centre for Excellence in Learning (CEL)

Ann Ovstaas, CEL O.D. Consultant (250) 721-6769, [ann.ovstaas@caphealth.org](mailto:ann.ovstaas@caphealth.org)

CEL's Leader Resources [http://www.viha.ca/hr/leader\\_resources/](http://www.viha.ca/hr/leader_resources/)

***For assistance with graphic design, forms, binding, volume copying:***

Printing Services

South Island: Scott Dunn phone (250) 744-2513, [scott.dunn@caphealth.org](mailto:scott.dunn@caphealth.org)

North and Central Island: Dale Savrtka phone (250) 755-7691 local 4023,

[dale.savrtka@cvihr.bc.ca](mailto:dale.savrtka@cvihr.bc.ca)

***For videoconference booking:***

Audiovisual Services Videoconference Booking

Phone: (250) 370-8934

Email: [VideoConferencing.VIHA@caphealth.org](mailto:VideoConferencing.VIHA@caphealth.org)

If you discover additional VIHA resources during your project, please contact [imp.framework\\_team@csw.ca](mailto:imp.framework_team@csw.ca) so that this listing can be updated.